ASSESSMENT PLAN:

Utah State University Eastern Medical Assisting Program uses the following criteria as outcome measures of the effectiveness of the program.

- 70% of those entering the medical assisting certificate program will graduate from the program.
- 70% of graduates will find positive placement in employment as a medical assistant or in a related field.
- 100% of all graduates will sit for the Registered Medical Assistant Examination (RMA–AMT) offered by the American Medical Technologists.
- 80% of graduate survey responders will “strongly agree” or “agree” when asked to rate the overall quality of their preparation as a medical assistant.
- 80% of employers will “strongly agree” or “agree” when asked, “Overall, is this graduate a well-prepared employee?”

The program employs various methods to determine if we are meeting our outcome measures, including:

- Obtaining surveys from current students, student preceptors, graduate students and employers and using information obtained to adjust curriculum as needed or indicated

- Tracking employment of graduate students

- Tracking students that **sit** for the certification examination

- Tracking the number of students that **pass** the certification examination

- Requiring students to maintain a GPA of 2.75 throughout the program

- Tracking student grades

- Using IDEA evaluations to improve teaching standards